

Grievance Redressal as per Regulation 31 of PFRDA(Redressal of Subscriber Grievance) Regulation, 2015:

The details of Ombudsman appointed are available on the PFRDA website -www.pfrda.org.in.

At present, Shri Narendra Kumar Bhola has been appointed as the new Ombudsman in terms of the PFRDA (Redressal of Subscriber Grievance) Regulations, 2015.

Details of Ombudsman are as under:

Shri Narendra Kumar Bhola
Pension Fund Regulatory and Development Authority
B-14/A, Chatrapati Shivaji Bhawan, Qutab Institutional Area, Katwaria Sarai,
New Delhi-110016.
Email Id: ombudsman@pfrda.org.in
Landline No: 011-26517507 Ext 188

Details of Grievance Redressal Officer & Chief Grievance Redressal Officer:

1. For UTI Pension Fund Limited- Pension Fund Managers

Particulars	Grievance Redressal Officer	Chief Grievance Redressal Officer
Name	Mr. Aditya Mall	Mr. Umesh Kumar Gupta
Designation	Compliance Officer -PFM	Chief Executive Officer & Whole Time Director
Address	UTI Tower, Gn Block, Bandra Kurla Complex	UTI Tower, Gn Block, Bandra Kurla Complex
Contact No	022-68990 820	022-68990 849
Email	aditya.mall@utipf.co.in	Umesh.gupta@utipf.co.in

2. For UTI Pension Fund Limited- Point of Presence

Particulars	Grievance Redressal Officer	Chief Grievance Redressal Officer
Name	Ms. Akshata Wali	Mr. Shailesh Bendale
Designation	Assistant Manager (Operations – POP)	Head - PoP Operations
Address	First Floor, Unit No. 2, Block ‘B’, JVPD Scheme, Gulmohar Cross Road No. 9, Andheri (west), Mumbai – 400049.	First Floor, Unit No. 2, Block ‘B’, JVPD Scheme, Gulmohar Cross Road No. 9, Andheri (west), Mumbai – 400049.
Contact No	022-68990840	022-68990841
Email	Akshata.Wali@utipf.co.in	Shailesh.Bendale@utipf.co.in